Skipsu

Ticketing Integration



Streamline Back-of-House Operations

Eliminate inefficiencies, drive transparency, and ensure operational productivity with Kipsu's integration with SynergyMMS, one of the world's leading maintenance management systems. By connecting the data of these two essential systems, your team can submit requests, view ticket updates, and communicate back to guests all within the Kipsu dashboard. Kipsu's integration with SynergyMMS requires an active account with both SynergyMMS and Kipsu.

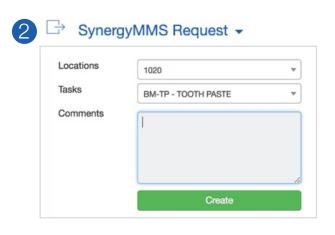
How it Works



Once Kipsu's SynergyMMS integration is enabled, "SynergyMMS Request" will appear on the right-hand side of each guest's conversation window.

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	and the second second					
Gst	Location	Description	Status	Assigned To	Duration	Started On
8	794	sink in master bath	~	Limes, Ben	0d 00:25	9/29/2011
	MAIN KI	1021 Shower Won't Shut		Employee, New	141d 08:50	11/12/201
2	4007	1025 Tollet Keeps Running	~	Last, First	156 05:29	11/13/201
8	1005	EPL 1090 Tolet Overflow	1	Last, First	0d 01:07	10/24/201
8	793	1005 Closet Door OOO ad	1	burrow, leif	0d 00:20	11/19/200
8	794	4000 Delver Rollaway	0	None	1416 08:40	11/12/201
8	roof	7000 Delver Guest Laundr	~	None	0d 00:13	9/29/2011
	2nd FLOOR	EPL 1003 Plumbing leak Col	1	None	0d 00:40	9/29/2011
	793	EPL 1005 Sink Cleanup	之	None	141d 08:40	11/12/201
	1005	Equip Equip Walk thru Is th	1	None	0d 02:02	8/31/2011
	1009	Equip Equip Walk thru Is th	1	None	0d 00:58	10/24/201
	6st 8 8 8 8 8	3 794 MAIN KI 4007 3 4007 3 793 3 794 3 706 2 706 2 706 2 706 2 706 2 706 2 706 2 706 2 707	Got Location Description 274 srik master bath MAMAX	Cost Location Description Status 794 mix in matter both √ MAIN(Cost Location Description Status Assigned To 20 724 srik master bath √ Limes, Ben Master bath √ Limes, Ben 20 4007 1025 Tolkt Keep Running √ Last, First Bath First <td>Cost Location Description Status Assigned To Duration & 774 mix in matter bath ✓ Lines, Ben 2002 200</td>	Cost Location Description Status Assigned To Duration & 774 mix in matter bath ✓ Lines, Ben 2002 200

The ticket operates identically to any other ticket in your SynergyMMS platform and can be updated and moved as needed within SynergyMMS.



The dropdown allows your team to add a location, task categorization, and any necessary comments to the request. Once created, the ticket will be sent into your SynergyMMS system.

		Q Main ()	Quick Reply *	Open Tickets		
	Contract Meeters a Table Code Meeting 40, Algebra 8, a grant 1 have grant with the of Kp Table T. Meeting 40, Algebra 8, a grant 1 have grant with the of Kp Table T. Meeting 40, Algebra 4, and Algebr	u ninguiy ninguiy orcleage	ngene a Bill 19 100 (14 m) anten Report (16) anten Tatle at 15 M)	#29834 Status Assignee Task Location Created Last Updated	BM-TP - TOOTHPASTE Open BM-TP TOOTH PASTE Room 1020 Today at 9:55 PM Today at 9:55 PM Ouest is requesting additional toothpaate to their noon. Please	

As updates are made by maintenance teams or other staff members, the ticket's status will also be updated within the Kipsu dashboard, directly on the guest's conversation window.

